

VI. Appendix

Interview primary question

1. What are the main three actors influencing COOP master students pleasurable to participate in online interaction?

No.	Participant's Name	Answer
1	Ahmed A.	<ul style="list-style-type: none">• Headphone• coffee and food• being able to use a laptop freely while being behind the screen.
2	Ahmed H.	<ul style="list-style-type: none">• Short lecture because it is boring to look on the screen for a long time.
3	Ahmed Y.	<ul style="list-style-type: none">• Good internet connection• nice sound system
4	Barkin	<ul style="list-style-type: none">• comfort from cold weather outside
5	Cecilia	<ul style="list-style-type: none">• Food and beverage, chocolate or food, and coffee are easier to get.• The Task chair is more comfortable sitting in her office.• Task chair with height adjustable function than the studio• The height of the table and chair does not fit her well at the studio.• Temperature issues, her desk just next to the heater so, she is warm without a big jacket. (laugh)
6	Charlie	<ul style="list-style-type: none">• She loved that she saved time since she did not have to walk to [uni] and back home.
7	Divya	<ul style="list-style-type: none">• It is the warmth of being indoors.• She can choose where she wants to sit (on a bed, chair, on the balcony).• A snack and juice

		<ul style="list-style-type: none"> • When she gets bored, she looks at other people or plays a game. • She, of course, needs good tech - laptop, earphones, wi-fi. • "It really helps if the speaker is interesting, and if he is showing good visual or is interactive, asking questions, etc., because it is effortless to get distracted in an online platform," Divya.
8	Elena	<ul style="list-style-type: none"> • Coffee and food, • Noise-canceling earphones • Not having to leave the house
9	Fabiano	<ul style="list-style-type: none"> • Tea and food are always available. • Good Internet connection • Comfort, working alone
10	Gizem	<ul style="list-style-type: none"> • Comfortable chair because mine is definitely a disaster. (relate with that no back pain) • Warm space • Enough light is the main reason because her eyes are so sensitive.
11	Jason	<ul style="list-style-type: none"> • My new headphones look sexy on zoom.
12	Kristine	<ul style="list-style-type: none"> • Lack of traveling • Opening of opportunity, she can join classes after each other across the globe. • As for comfort, she would not have a cup of tea and some food in a class setting.
13	Laya	<ul style="list-style-type: none"> • Her table and chair • Good wi-fi, Bluetooth earphones without the hassle of the wire. • Ginger-honey-lemon tea/strong coffee to sip on, snack (biscuits/fruits). • For example, the ambiance and comfort at home, looking presentable only from the top half (being in pajamas), sit cross-legged on her chair (that is the best part). • Presentation experience, being able to take screenshots of presentations when it is too much to take notes of, presenting online with a side-by-side view of notes/text highlighted

		<ul style="list-style-type: none"> • Random things: start looking at people's faces when she was bored to check who else looks bored, funny screen-freeze moments, the slack conversation during class. • "Honestly, Rouge, I hate zoom". Laya
14	Nastasia	<ul style="list-style-type: none"> • No need to travel to the university, if she is sick.
15	Nilra	<ul style="list-style-type: none"> • A comfortable chair • coffee
16	Rafeef	<ul style="list-style-type: none"> • If you are feeling tired or lazy to go out, so you have the luxury to stay at home and attend your classes. • Internet connection is one main factor [...] • Drinks are often one important actor for her.
17	Rouge	<ul style="list-style-type: none"> • It is comfortable, everything nearby in five to ten meters. • Foods and drinks at home Her computer, camera and headsets are good. In addition, internet connection should be smooth. • It is warmth and comfy indoor with her settee • She has more time to manage life (no need to travel) in that day and more time with people at home to relief stress. • She can go to the toilet by turn off her video and come back shortly. • She like to looking classmates' face, and find funny things. • Can see presentation clearly
18	Sophie	<ul style="list-style-type: none"> • She is at home with comfortable clothes like sweatshirt. • She can have coffee and snack whenever she would. • She does not need to commute anywhere so she can enjoy more time at home before and after class. • Having contact with her cat in the middle of class is always very good and stress relieving. (She lough) • Another good thing is that when the class is boring, she can do something else by splitting the screen.
19	Zainab	<ul style="list-style-type: none"> • Since everybody is together in this pandemic, I love the fact that there have been more opportunities to connect with different people all over the world (related to her interests). • Knowledge has become a 'bit more' accessible • Big hot cup of tea and something to munch on for longer sessions

		<ul style="list-style-type: none"> • Also, not having to commute longer distances to attend work meetings which could very easily be done online/call (this is in reference to my previous workplace).
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Interview secondary question

2. What are the main three actors that support COOP master students to participate in an online interaction for a long time?

No.	Participant Name	Answer
1	Ahmed A.	<ul style="list-style-type: none"> • The company of everyone, when it is interesting lecture.
2	Ahmed H.	<ul style="list-style-type: none"> • Tea, coffee and snacks
3	Ahmed Y.	<ul style="list-style-type: none"> • Nuts and snacks
4	Barkin	<ul style="list-style-type: none"> • Food and drink
5	Cecilia	<ul style="list-style-type: none"> • Audio and technical settings, if audio and video and connection don't have any problem. • "In general, I quite like to have zoom classes because I can see the presentation right on my screen and easier to take notes on a table. For learning, I don't see that's any difference but for personal contact that's not that best for sure". Cecilia
6	Charlie	<ul style="list-style-type: none"> • Lights (good lighting in her room and in the speakers room too) • Comfortable chair • Comfortable headphones and clear debit/ tone/ volume of voice on the speakers
7	Divya	<ul style="list-style-type: none"> • She could attend a meeting for a long time if the speaker is interesting and is asking questions or showing visuals which are interesting.

		<ul style="list-style-type: none"> • “It is difficult to concentrate on one person, there are so many distractions, the person needs to be interesting for me to concentrate on him” Divya
8	Elena	<ul style="list-style-type: none"> • Good internet connection • Accessibility to food and drinks • Interesting topic
9	Fabiano	<ul style="list-style-type: none"> • He can attend zoom for a long time, if I am interested in the subject. • Also, he enjoys NOT having a working camera.
10	Gizem	<ul style="list-style-type: none"> • “I can attend long time with enough food and drinks and interesting content” Gizem
11	Jason	<ul style="list-style-type: none"> • Internet connection • Food and drinks • Another human being next to me
12	Kristine	<ul style="list-style-type: none"> • Good internet connection • More tea
13	Laya	<ul style="list-style-type: none"> • Her table and chair, good wi-fi, Bluetooth earphones without hassle of the wire. • Ginger-honey-lemon tea/strong coffee to sip on, snack (biscuits/fruits). • The ambience and comfort at home, for example, looking presentable only from the top half (being in pajamas), being able to sit cross-legged on her chair (that's the best part). • Presentation experience, being able to take screenshots of presentations when it's too much to take notes of, presenting online with a side-by-side view of notes/text highlighted. • Random things: start looking at people's faces when she was bored to check who else looks bored, funny screen-freeze moments, slack conversation during class. • Honestly Rouge, I hate zoom.
14	Nastasia	<ul style="list-style-type: none"> • should have more breaks
15	Nilra	<ul style="list-style-type: none"> • Internet connection • Foods and water

16	Rafeef	<ul style="list-style-type: none"> • Caffeine is essential to keep up with the online class.
17	Rouge	<ul style="list-style-type: none"> • Enough Foods and Drinks • Good internet connection • the good setting atmosphere • Interesting topic
18	Sophie	<ul style="list-style-type: none"> • Good internet • Good mic, headphones • She also needs her glasses. She gets a headache if she stays too long on the computer's screen without them. I also use a notebook to take notes (She like a physical notebook).
19	Zainab	<ul style="list-style-type: none"> • Good internet connection • Engaging discussions • Being able to connect to Zoom through multiple devices as my convenience

Interview secondary question

3. What are the main three actors influencing COOP master students to leave online interaction normally/immediately?

No.	Participant's Name	Answer
1	Ahmed A.	<ul style="list-style-type: none"> • When it is too long. • Sometimes some information cannot be delivered to him in zoom meeting.
2	Ahmed H.	<ul style="list-style-type: none"> • If the speaker is not listening to anyone. • Bad [internet] connection
3	Ahmed Y.	<ul style="list-style-type: none"> • Unpredictable topics • Bad connection

4	Barkin	<ul style="list-style-type: none"> • Connection problems • Boring topics becoming more boring due to zoom
5	Cecilia	<ul style="list-style-type: none"> • The sound problem, sound interrupted • Internet connections from either side are not working.
6	Charlie	<ul style="list-style-type: none"> • If the connection is not good and the video keeps cutting. • if the person speaking does not have a good sound.
7	Divya	<ul style="list-style-type: none"> • If the discussion is too long. • The session is boring. • Staring at a computer screen is not easy. Her eyes start burning up. • Anything more than one hour without breaks is impossible to be a part of.
8	Elena	<ul style="list-style-type: none"> • Bad internet connection • Irrelevant topic (for her) • Speaker does not get to the point/repetition.
9	Fabiano	<ul style="list-style-type: none"> • It is difficult to keep concentration without interaction. • Productivity decreases because of a lack of concentration. • Impossibility to repeat questions due to the time pressure. • Time pressure for itself • It demands many efforts from him.
10	Gizem	<ul style="list-style-type: none"> • She prefers to leave too long sessions. • Totally non-interactive ones with • No foods and drink
11	Jason	<ul style="list-style-type: none"> • Bad internet connection • Boring topics • Speaker is not engaged.
12	Kristine	<ul style="list-style-type: none"> • If the discussion becomes too long and irrelevant. • A bad connection both from my side and the speakers which disrupt the flow.

13	Laya	<ul style="list-style-type: none"> • Sound disturbances/ lacks voice clarity of the speaker. • Ergonomic factors like sitting on the chairs in the studio for long hours (if she has to attend from the studio) • When the topic of discussion is not engaging enough.
14	Nastasia	<ul style="list-style-type: none"> • Should have more breaks
15	Nilra	<ul style="list-style-type: none"> • Internet connection • Food and water
16	Rafeef	<ul style="list-style-type: none"> • Uncomfortable chairs • Uncomfortable sitting positions can be an issue specifically for long online sessions.
17	Rouge	<ul style="list-style-type: none"> • Brutally in questions and answers session form speaker. • Too long session • Too redundant or out of the topic discussion
18	Sophie	<ul style="list-style-type: none"> • If there is suffering from a series of technical problems like several people with microphone or internet problems. • The subject is not very interested or tedious, and then She has trouble paying attention and ends up doing something else.
19	Zainab	<ul style="list-style-type: none"> • She would get super annoyed if her internet was being douched. • Not having access to proper listening equipment (wearing shitty earphones for a longer time makes her ears and head hurt)